

Resilient Health Care Society Summer Meeting 2024

Day 1: Monday 10th of June <i>Technical staff: Cecilie Haraldseid-Driftland (cecilie.haraldseid@uis.no)</i>	
06:15-07:00	Morning walk (Optional)
07:00-09:00	Breakfast
08:00-08:45	Registration <i>Location: Main reception area</i>
9:00- 09:30	Welcome Siri Wiig <i>Location: Ellens Utsikt</i>
9:30 - 10:25	Session 1: Resilient performance and adaptive capacity in hospital settings Moderator: Axel Ros <i>Location: Ellens Utsikt</i>
	Practices of designing for resilient healthcare: the role of huddles and rapid response teams, Tarcisio A. Saurin
	The Dutch National Safety II program: Time to Connect, Anne Marie Weggelaar
	Contributions of digital tools to quality and safety in a type 1 diabetes transition clinic, via a resilience in healthcare lens: A qualitative study, (Ann Carrigan) Hilda Bø Lyng
	Discussion
10:25-10.45	Break
10:45-11:45	Adaptive capacity in hospital teams: – a cross country comparative study, Birte Fagerdal
	Resilience in Australian Healthcare: team factors that enable and hinder adaptive capacity, Samanta Spanos
	The impact of intrapersonal and interpersonal factors on resilience in the operating room, Eduard Schmidt
	Discussion
11:45-12:45	Lunch <i>Location: Mount Royale</i>
12:45-13:50	Session 2: Strategies, tools and interventions for translating resilience into practice Moderator: Mary D Patterson <i>Location: Ellens Utsikt</i>
	Factors shaping how experienced healthcare workers adapt to new ways of working, Kristy Elizabeth Stohlmann
	Managers` leveraging reflexive spaces in resilient healthcare: A multiple embedded case study in four Norwegian municipalities, Camilla Seljemo
	Seven guideposts to make correct things easier to do” for Safety-II practice, Takuya Shintani
	The Resilience Analysis Grid (RAG) theory in Dutch Hospitals: Exploring Key Elements for Practical Use, Caroline Schlinkert
	Discussion
13.50-14:10	Break
14:10-15:05	Implementing Learning from Excellence in a post anaesthesia care unit: A qualitative study of healthcare professionals’ experiences after six months, Gørill Birkeli
	Room for Resilience: an action research project on embedding Safety-II practices in Dutch hospitals, Jan-Willem Weenink
	Lessons learned from implementation of a digital resilience learning tool focusing on understanding what and why positive outcomes occur in everyday practice, Cecilie Haraldseid-Driftland
	Discussion
15:05-15:25	Break

	Session 3: 8 x 3-minute Lightening talks. Moderator: Cecilie Haraldseid-Driftland & Lene Schibevaag <i>Location: Ellens Utsikt</i>
15:15–15:45	<ol style="list-style-type: none"> 1. Make every resuscitation a learning event <i>Hanne Markhus Pike</i> 2. Learning teams and micro-experiments in the complex world of healthcare <i>Patricia Wimmer- presenter Miriam Kroeze</i> 3. Support4Resilience – strengthening resilience and mental wellbeing through a toolbox for leaders in elderly care <i>Kristin Akerjordet</i> 4. Resilience and learning health systems <i>Samantha Spanos</i> 5. Strategies for social inclusion in nursing home <i>Maren Sogstad</i> 6. Leading quality and safety on the frontline – a case study of leaders in nursing homes <i>Malin Rosell Magerøy</i> 7. Over the fence – findings from three years ethnographic action research on a hospital ward <i>Jaco Tresfon</i> 8. Measuring healthcare outcomes in refractive surgery: how to define, measure and use them in a resilient way <i>Nikki Damen</i>
17:00	Walk to the Old Ruin Church with mini concert <i>Meeting point: outside reception area at 16.55, we leave a 17.00</i>
19:30	Dinner <i>Location: Mount Royale</i>

Day 2: Tuesday 11th June <i>Technical staff: Inger Bergerød (inger.j.bergerod@uis.no)</i>	
06.15-07:00	Morning walk (Optional)
07:00-09:00	Breakfast
	Session 4: Covid-19 and other crises – crisis management through a resilience lens Moderator: Andrew Johnson <i>Location: Ellens Utsikt</i>
09:00-09.55	Resilience in Action: Frontline Decision-Making in Swedish Ambulance Services During COVID-19, Ann Therese Hedqvist
	How did the people at Whakatane Hospital adapt to a natural disaster: Whakaari / White Island eruption? Adele Ferguson
	Research Project - Digital Resilience of Hospitals in Saxony (DiReK), Nina Füreder
	Discussion
09.55-10.15	Break
10:15-11:10	From challenges to crises: Future proofing health systems through resilient performance, Samantha Spanos
	Reinforcement of relationships between hospital and health workers by identifying employees' weak signals through machine learning, Sheuwen Chuang
	What has enabled reciprocity for the collaboration of hospital and community pharmacists to extend their adaptive capacities in the mass COVID-19 vaccination, Hideki Katsumata
	Discussion
11:10-11:30	Break
11.30-12.30	Session 5: Workshop 'KNOWLEDGE AS A LIBERATOR OF RESILIENCE' Moderator: Nick McDonald, Marie Ward, Rob Brennan, Axel Ros <i>Location: Ellens Utsikt</i>
12:30-13.30	Lunch <i>Location: Mount Royale</i>
	Session 6: Resilience perspectives Moderator: Carl Horsley

13:30 -14:25	<i>Location: Ellens Utsikt</i>
	'5 principles' – a framework based on restorative justice and learning culture and safety ii principles for improved investigations of patient harm, Kathryn Turner
	When the rubber meets the road? What divergent conceptions of justice mean for operationalising systems-based approaches to safety, Jane O'Hara
	Improving systems of care using Resilient Health Care principles: Facilitating family escalation of concerns in paediatric emergency care, Janet E Anderson
	Discussion
14:25 -14:45	Break
14:45 -15:40	Session 7: Patient and stakeholder involvement in resilient healthcare Moderator: Janet Anderson <i>Location: Ellens Utsikt</i>
	Twenty-one years and still going strong: a qualitative study exploring the contribution of patient and stakeholder involvement to the resilience of a Type 1 Diabetes transition program, (Ann Carrigan) Veslemøy Guise
	Co-designing a resilience-informed intervention to support patients on polypharmacy to safely self-manage their medicines, Beth Fylan
	Translating the involvement of patients and families in resilient healthcare into practice using a collaborative learning tool: a qualitative study, Veslemøy Guise
	Discussion
15:40 -16:10	Session 8: 8 x 3-minute Lightning talks Moderator: Inger Bergerød & Veslemøy Guise <i>Location: Ellens Utsikt</i>
	<ol style="list-style-type: none"> 1. Resilience during crisis in practice – a multi-level perspective <i>Nina Füreder</i> 2. The relations between resilience and self-efficacy among practitioners during Covid-19 <i>Joanna B. Baluszek</i> 3. Exploring the associations between adaptations of the operation room to the Covid-19 pandemic on surgical volume and quality <i>Chien-Yu Chen</i> 4. How Norwegian homecare managers tackled Covid-19 and displayed resilience- in- action <i>Camilla Seljemo</i> 5. Policy management matters in combating the Covid-19 pandemic <i>Hsin-Yi Chiu</i> 6. Learning from Patient Journey through scenario creation, online program during Covid-19 pandemic <i>Makiko Takizawa</i> 7. RHC- The ultimate test – Lessons from the Ukraine War <i>Andrew Johnson</i>
17:30	Reception with Vikings <i>Location: Ellens Utsikt</i>
19:00	Dinner <i>Location: Mount Royale</i>

Day 3: Wednesday 12th of June <i>Technical staff: Birte Fagerdal (birte.fagerdal@uis.no)</i>	
06.15-07:00	Morning walk (Optional)
07:00-09:00	Breakfast
	Session 9: Theory development, governance, and policy recommendations Moderator: Jane O'Hara <i>Location: Ellens Utsikt</i>

9:00 –09:55	Is there structure in the chaos of resilience? The Crucial Role of Social Infrastructure as the Foundation of Organizational Resilience - A Theoretical Model, Holger Pfaff
	Rules, Regulations and Resilience: the need for nuance, and a proposal, Ellen S Deutsch
	System-wide implementation of RHC model in the Australian Defence Force, Andrew Johnson
	Discussion
09:55-10:15	Break
10:15-11:10	Up, down and all around: building the adaptive capacity of healthcare systems, Carl Horsley
	Exploring resilience capacities in different hospital teams; Validation of a framework, Hilda Bø Lyng
	From theory to policy in resilient healthcare – policy recommendations and lessons learnt from the Resilience in Healthcare Research Program, Siri Wiig
	Discussion
11:10-11:30	Break
11:30-12:00	Session 10: 7 x 3-minutes Lightning talks Moderator: Birte Fagerdal & Hilda Bø Lyng <i>Location: Ellens Utsikt</i>
	<ol style="list-style-type: none"> 1. Resilience Engineering in healthcare: A new perspective to understand healthcare organisations <i>Mariam Safi – Presenting: Robin Clay-Williams</i> 2. The earliest moments of responding to acute deterioration in symptom: An actual circumstance of rehabilitation professions <i>Naoki Sasanuma</i> 3. Adaptive teamwork: A scoping review of the literature <i>Natalie Sanford</i> 4. Preventive Resilience: The Role of Long-Term Care Organizations' Agency Capacity in Mitigating Demands During Crisis <i>Holger Pfaff</i> 5. Information sharing and adaptive behaviour of anaesthesiologists <i>Hitoshi Sato</i> 6. Optimizing resilient care transitions: The synergy of interprofessional collaboration and organizational adaptability <i>Ann-Therese Hedqvist</i> 7. Exploring resilience in cancer care – a multilevel study of caring for post-cancer in elderly adults <i>Inger Johanne Bergerød</i>
12:00-13:00	Lunch <i>Location: Mount Royale</i>
13.00-13.50	Session 11: Exploring resilience in different practices Moderator: Kazue Nakajima <i>Location: Ellens Utsikt</i>
	Situated resilience in daily nursing care practices in four Dutch hospitals: an explorative and descriptive study, M.P.J. van Mersbergen, Presenter: Catharina van Oostveen
	Do nurses work around Intravenous medication administration standards, and should we be worried? Debbie Clark
	How to support communication between nurses and residents during shift work: a mixed-methods study into local practices and perceptions, Merel Verhagen
	Discussion
13:50-14.10	Break
14:10-15:10	Exploring lead nurses' strategies for catalysing the adaptive capacity of the emergency department, Karl Hybinette
	How to assess lead nurses' strategies for catalysing adaptive capacity in a paediatric emergency department through sandbox gaming simulations, Karin "Kiku" Pukk Härenstam
	Two parts of a whole: Using the Work Domain Analysis model to understand interactions between Emergency Departments and the Pre-Hospital Ambulance system, Elizabeth Austin
	Understanding work-as-done in busy hospital emergency departments – observations and interviews with clinicians and patients from four vulnerable cohorts, Robyn Clay-Williams
	Discussion
15:10-15:30	Break
15:30-16:30	Session 12: What have we heard and what have we learned?

	<p>Information about next years' conference Moderator: Tarcisio Saurin & Robyn Clay-Williams <i>Location: Ellens Utsikt</i></p>
19:00	<p>Farewell Dinner <i>Location: Ellens Utsikt</i></p>